TuK INDONESIA

TuK Indonesia <office@tuk.or.id>

Responding to Your Grievance Letter: Complaint Alleging Illegal Conduct by PT Maju Aneka Sawit (MAS), subsidiary of Musim Mas Group,"

1 message

Morris, Sian <morris.s.1@pg.com>
To: [REDACTED]

15 October 2026 at 16:38

Business Use

Dear [REDACTED],

Thank you for your letter of September 2026, *"Complaint Alleging Illegal Conduct by PT Maju Aneka Sawit (MAS), subsidiary of Musim Mas Group,"* and for bringing these concerns to our attention. Responsible Sourcing is important to P&G, and we value the role that stakeholders play in identifying potential concerns and informing our Due Diligence process.

PT Maju Aneka Sawit (PT MAS) Grievance
We can confirm that PT MAS is linked to our supply chain through Musim Mas, a Tier 1 supplier, and indirectly through other suppliers. Our Palm Oils Grievance Team conducted an assessment, drawing on your grievance, input from our independent third-party monitor and direct engagement with Musim Mas and PT MAS. We carefully reviewed the four issues raised in your letter. Based on the information available to date, we have not identified specific non-compliance with P&G policy or applicable local requirements. Our findings and follow-up actions are summarised below.

Our assessment considered the four areas of concern you raised:

- **Forest-area designation —** PT MAS holds HGUs issued in 2007 and 2008, before the 2012 forest-area designation for Central Kalimantan. We understand that subsequent land classifications, including SK36/2025, may have created an overlap with later forest designations. We have been informed that PT MAS is engaging with the relevant Indonesian authorities to clarify the position. We have encouraged timely progress, asked to be kept informed and will continue to monitor developments through our independent third-party monitor. We will review our assessment in light of any relevant conclusions or determinations.

- **Peat ecosystems —** P&G's NDPE Policy prohibits new planting on peat after December 2015, while harvesting from existing plantings is permitted. The information reviewed indicates that the planting occurred before this cut-off; therefore, we have not identified a non-compliance with our policy. We have reiterated to our supplier that fresh fruit bunches from any new planting on peat after the cut-off will not be accepted into our supply chain.

- **Waterways and riparian zones —** Supplier information and available RSPO audit findings indicate that the measures assessed relate to plantation drainage rather than natural waterways or riparian zones. We understand that the matter has also been reviewed by the relevant local authorities. We remain open to considering any further site-specific information that may assist our assessment.

- **Plasma obligations —** PT MAS received its relevant licenses before the 2007 plasma requirements took effect. Our understanding is that these requirements do not apply retrospectively but will become relevant when the licenses are renewed. We have communicated our expectation that applicable requirements should be met when they take effect and have asked our supplier to keep us informed as preparations progress.

As a next step, we will include the PT MAS grievance in the next update to the P&G Palm Grievance Tracker. The case will remain open while we engage with our supplier and monitor developments, particularly the outcome of the forest-area designation process. We would welcome any relevant new information that could further inform our assessment.

Genting Plantations, Triputra Agro Persada, Sinar Mas/GAR and KLK Grievances
Our preliminary assessment of the matters relating to specific operations of Genting Plantations, Triputra Agro Persada, Sinar Mas/GAR and KLK has not identified a specific non-compliance with P&G's NDPE Policy based on the information reviewed to date. We are completing additional checks and will respond separately once these are concluded.

We appreciate your engagement and would welcome any further evidence you have which you wish to share. We would also be pleased to meet you to discuss matters further via Microsoft Teams (or similar option), since our grievance team is not based locally in Indonesia. If this is something you would like to do then please do let me know. You can contact me directly at: morris.s.1@pg.com so we can seek to arrange a convenient time and date.

Regards
Dr Siân Morris
Senior Director Responsible Sourcing and Palm Oils

Dr Siân Morris

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