

Report Details

Report Submission Date

9/8/2026

Reported Company/Branch Information

Location JAKARTA GENERAL OFFICE

City/State/Zip: JAKARTA, INDONESIA

What is your relationship to Procter & Gamble?

Other

Please identify the person(s) engaged in this incident:

PT Maju Aneka Sawit

PT Globalindo Agung Lestari

PT Gawi Bahandep Sawit Mekar

PT Mitra Karya Agroindo - Tangar

PT Mitra Karya Agroindo - Sungai Rungau

Do you suspect or know that a supervisor or management is involved?

Do Not Know / Do Not Wish To Disclose

Please provide the specific or approximate time this incident occurred:

2019-2025

Is this the first time this has ever occurred?

No

How long do you think this incident has been going on?

6 years

Have you already raised this incident with local management or HR?

Do Not Know/Do Not Wish To Disclose

Where did this incident occur?

Central Kalimantan

How did you become aware or find out about this incident?

As part of our regular monitoring of palm oil plantation operations

Details

Dear Procter & Gamble Management,

We are a civil society coalition consisting of Transformasi untuk Keadilan (TUK INDONESIA), Sawit Watch, and the Regional Executive of WALHI Central Kalimantan; Indonesia's largest organization.

We are writing to you because we are deeply concerned about your relationship with PT Maju Aneka Sawit (PT MAS or Maju Aneka), a subsidiary of Musim Mas Group operating in District, Central Kalimantan Province. Per Procter & Gamble's 2021 and 2023 Palm Oil Mill List, PT MAS is one of your suppliers. Publicly available documents indicate that you have used PT MAS since as early as 2020.

Our concerns stem from the results of an investigation, which has uncovered evidence of a series of potential violations of Indonesian law, RSPO principles, and your company's policies, including the "No Deforestation, No Peat, and No Exploitation (NDPE)" standard. Below we have provided evidence that PT MAS' actions could be threatening the rights of the environment. This evidence raises serious questions about PT MAS' commitment to environmental sustainability, social responsibility and ethical business practices.

The list of plantation companies are as follows:

PT Maju Aneka Sawit - P01000000170

PT Globalindo Agung Lestari - P01000010078

PT Gawi Bahandep Sawit Mekar - P01000001618

PT Mitra Karya Agroindo - Tangar - P01000004656

PT Mitra Karya Agroindo - Sungai Rungau - P01000001155

PT Mulia Agro Permai - P01000000095

PT Karya Makmur Abadi - P01000007550

PT Menteng Jaya Sawit Perkasa - No mill, sends FFB to Mulia Agro Permai

Uploaded Files

1. Procter&Gamble Complaint.pdf
complaint letter

Follow-Up Notes

There are no additional notes for this report.

Follow-Up Questions/Comments

9/8/2026 5:36 PM posted by Organization

Thank you for reporting your concern to P&G's Helpline. This matter has been received. Please check for additional follow up regularly.

Chat Transcripts

There are no chat transcripts for this incident.