



Abdul Haris <aris@tuk.or.id>

Mars Complaint

2 messages

TuK Indonesia <office@tuk.or.id>

Thu, Aug 13, 2026 at 7:46 PM

To: chiefcomplianceofficer@effem.com

Cc: Linda Rosalina <linda@tuk.or.id>, Abdul Haris <aris@tuk.or.id>, "[REDACTED]"

<[REDACTED]>, "[REDACTED]" <[REDACTED]>, [REDACTED]

Dear Mars Management,

We are a civil society coalition consisting of [Transformasi untuk Keadilan \(TuK INDONESIA\)](#), [Sawit Watch](#), and the [Regional Executive of WALHI Central Kalimantan](#); Indonesia's largest environmental organization.

We are writing to you because we are deeply concerned about your relationship with PT Maju Aneka Sawit (PT MAS or Maju Aneka), a subsidiary of Musim Mas Group operating in East Kotawaringin District, Central Kalimantan Province. Per Mars's [2024 Palm Oil Mill List](#), PT MAS is one of your suppliers. Publicly available documents indicate that you have been sourcing from [Maju Aneka since as early as 2020](#).

Our concerns stem from the results of an investigation, which has uncovered evidence of a series of potential violations of Indonesian law, RSPO principles, and your company's supplier sustainability policies, including the "No Deforestation, No Peat, and No Exploitation (NDPE)" standard. Below we have provided evidence that PT MAS' actions could be threatening the rights of local communities and the environment. This evidence raises serious questions about PT MAS' commitment to environmental sustainability, social responsibility and ethical business practices.

Please see the attached complaint letter for detailed information about this issue.

We hope to hear from you soon.

Regards,
TuK INDONESIA

**Mars Complaint.pdf**

1524K

Chief Compliance Officer <chiefcomplianceofficer@effem.com>

Tue, Sep 1, 2026 at 4:27 AM

To: TuK Indonesia <office@tuk.or.id>

Cc: Linda Rosalina <linda@tuk.or.id>, Abdul Haris <aris@tuk.or.id>, "[REDACTED]"

<[REDACTED]>, "[REDACTED]" <[REDACTED]>, [REDACTED]

To whom it may concern,

Thank you for your message. We appreciate you bringing these concerns to our attention. We are investigating these claims in accordance with our grievance policy and will provide an update as we are able. To ensure accuracy, our investigation may take some time, and we appreciate your patience during this process.

Best,

Mars Ethics & Compliance

Mars.com

From: TuK Indonesia <office@tuk.or.id>

Sent: Thursday, August 13, 2026 7:47 AM

To: Chief Compliance Officer <chiefcomplianceofficer@effem.com>

Cc: Linda Rosalina <linda@tuk.or.id>; Abdul Haris <aris@tuk.or.id>; [REDACTED] ;
[REDACTED] ; [REDACTED]

Subject: Mars Complaint

[EXTERNAL]

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