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Dear ,

We acknowledge receipt of your letter dated July 22, 2026, regarding PT Maju Aneka Sawit (PT MAS), which we understand was also submitted in parallel directly to Mr. Hervé Mas and Mr. Jean-Pierre Coutauchaud.

To ensure your concerns are handled consistently and efficiently, we kindly ask that any further communication on this matter be directed through this Speak Up platform going forward.

We take note of the matters raised and confirm that they are being reviewed internally.

Sincerely,

L'Oréal Global Ethics Department

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