Send

07.09.2026 - 21:40 Created by: L'Oréal

Dear TuK INDONESIA,

Thank you for your follow-up message.

We recognise the importance of the concerns you raised. Please be assured that the matter continues to receive our full attention and is being reviewed carefully and thoroughly.

We are assessing the information available and taking the necessary steps to ensure that the concerns raised are considered appropriately. We will provide a further update through this Speak Up platform as soon as we are in a position to share meaningful information.

Sincerely,

L'Oréal Global Ethics Department

26.08.2026 - 11:28 Created by: Reporter

Dear L'Oréal Global Ethics Department,

We are writing to ask if there are any updates regarding our complaint on this matter.