

05.08.2026 - 08:11 Created by: Reporter

Dear L'Oréal Global Ethics Department,

We confirm receipt of your message, and await a thorough review regarding our complaint. We would also like to note the complaint concerns not only PT Mas, but numerous other companies operating in Central Kalimantan that have been in your supply chain in recent years.

Best Regards,
TuK INDONESIA

31.07.2026 - 11:27 Created by: L'Oréal

Dear Mr. , Ms. Rosalina, and Mr.

We acknowledge receipt of your letter dated July 22, 2026, regarding PT Maju Aneka Sawit (PT MAS), which we understand was also submitted in parallel directly to Mr. Hervé Mas and Mr. Jean-Pierre Coutauchaud.

To ensure your concerns are handled consistently and efficiently, we kindly ask that any further communication on this matter be directed through this Speak Up platform going

forward.

We take note of the matters raised and confirm that they are being reviewed internally.

Sincerely,

L'Oréal Global Ethics Department

22.07.2026 - 09:08 Created by: System

Thank you. The report was successfully submitted. The processing period can be up to 7 days. You will then find a reply in your Inbox.

