Report Details

Report Submission Date
7/20/2026

Reported Company/Branch Information
Location J&J Med Indonesia

City/State/Zip: Indonesia

What is your relationship to Johnson & Johnson?
Other

How did you become aware of this issue?
Other

Who else is aware of this issue?
Sawit Watch and the Regional Executive of WALHI Central Kalimantan

If you responded "Other" to any of the questions above, please explain below.
WALHI/TuK/Sawit Watch have received knowledge of the issue based on timely monitoring conducted by each organization regarding business activities in the palm oil sector.

Details
Dear Johnson & Johnson Management,

We are a civil society coalition consisting of Transformasi untuk Keadilan (TuK INDONESIA), Sawit Watch, and the Regional Executive of WALHI Central Kalimantan; Indonesia's largest environmental organization.

We are writing to you because we are deeply concerned about your relationship with PT Maju Aneka Sawit (PT MAS or Maju Aneka), a subsidiary of Musim Mas Group operating in East Kotawaringin District, Central Kalimantan Province. Per Johnson & Johnson's 2020 and 2021 Palm Oil Mill List, PT MAS is one of your suppliers. Publicly available documents indicate that you have been sourcing from Maju Aneka since as early as 2018.

Our concerns stem from the results of an investigation, which has uncovered evidence of a series of potential violations of Indonesian law, RSPO principles, and your company's supplier sustainability policies, including the "No Deforestation, No Peat, and No Exploitation (NDPE)" standard.

As an attachment to this report we have provided evidence that PT MAS' actions could be threatening the rights of local communities and the environment. This evidence raises serious questions about PT MAS' commitment to environmental sustainability, social responsibility and ethical business practices.

Please see the attached documents for further details.

Uploaded Files

1. Johnson&Johnson Complaint.pdf
   Complaint letter contains links to evidence of Musim Mas violations.

Follow-Up Notes

There are no additional notes for this report.

Follow-Up Questions/Comments

7/21/2026 1:31 AM posted by Organization

Thank you for using Our Credo Integrity Line for Johnson & Johnson. This was established to provide an independent, secure and confidential way to raise questions and concerns relating to conduct covering policy, laws and/or regulations, among other things. Please know that we are committed to addressing your report and will forward your concerns to the appropriate person for further review/investigation. We ask that you follow up with any additional information or questions that you may have. Please note that Johnson & Johnson has an anti-retaliation policy to protect individuals from being retaliated against for raising a concern through Our Credo Integrity Line.

Gracias por utilizar la Línea de Integridad de Nuestro Credo para Johnson & Johnson. La Línea de Integridad de Nuestro Credo se estableció para proporcionar una forma independiente, segura y confidencial de plantear preguntas e inquietudes relacionadas con conductas previstas en políticas internas, las leyes y/o reglamentos, entre otros. Le informamos que nos comprometemos a abordar su informe y que transmitiremos sus preocupaciones a la persona adecuada para que las revise o investigue. Le rogamos que nos envíe cualquier información adicional o pregunta que pueda tener. Tenga en cuenta que Johnson & Johnson tiene una política contra las represalias, en virtud del Código de Conducta Empresarial, que protege a las personas contra posibles represalias por haber escalado una preocupación a través de la Línea de Integridad de Nuestro Credo.

Chat Transcripts

There are no chat transcripts for this incident.