

General Mills response

TuK Indonesia <office@tuk.or.id>

8 September 2026 at 16:46

To: Sarah Radosevich <Sarah.Radosevich@genmills.com>

Cc: "[REDACTED]" <[REDACTED]>, "[REDACTED]" <[REDACTED]>, Ethics & Compliance <ethics@genmills.com>

Dear Ms. Radosevich,

We take note of and thank you for your message dated August 6, 2026. It is however unclear to us whether the totality of our complaint has been addressed based on your message (we have attached the original complaint letter to this email for your convenience and corrected a few dead links in doing so). Could you please provide further clarification on the following matters that are addressed in the letter?

With regards to PT Maju Aneka Sawit:

- Could you please share the names of the "Tier 1 suppliers" you are engaging with?
- How are General Mills and your former/current Tier 1 suppliers addressing the demands from communities impacted by Maju Aneka Sawit, which we included in our complaint letter? As a reminder, these are:
 - **Immediately suspend purchasing of all palm oil products from PT MAS** until the grievances have been resolved and community demands met.
 - **Conduct independent and transparent investigations** into the alleged violations, involving civil society, local community members and local organizations.
 - **Require PT MAS to carry out environmental restoration and provide remedy to all impacted communities**, including:
 - Immediate plasma development;
 - Reforestation of areas where illegal planting has taken place and environmental restoration; and
 - Payment of financial compensation to community members for environmental destruction, damage to property, destruction of intangible cultural heritage, and lost income.

With regards to other suppliers:

- Our complaint notes your relationship with seven other companies that we investigated and found concerning evidence of potential violations of responsible business practices and your responsible sourcing policies. They are:

Parent Company	Plantation/Mill Company - UML ID
Musim Mas	PT Maju Aneka Sawit - PO1000000170
Genting Plantations	PT Globalindo Agung Lestari - PO1000010078

Triputra Agro Persada	PT Gawi Bahandep Sawit Mekar - PO1000001618
Sinar Mas/GAR	PT Mitra Karya Agroindo - Tangar - PO1000004656
Sinar Mas/GAR	PT Mitra Karya Agroindo - Sungai Rungau - PO1000001155
KLK	PT Mulia Agro Permai - PO1000008095
KLK	PT Karya Makmur Abadi - PO1000007550
KLK	<u>PT Menteng Jaya Sawit Perkasa - No mill, sends FFB to Mulia Agro Permai</u>

General Mills has purchased from every single one of these companies at least once between 2020-2024.

- We were unable to locate your complete mill lists for 2025 and 2026 – could you please direct us to these on your website?
- Does General Mills intend to continue sourcing palm oil from these plantations?

General Mill's records show that it purchased palm oil from PT Karya Makmur Abadi as recently as 2025. Our investigations found evidence that PT Karya Makmur Abadi has been linked with deforestation that occurred after the EUDR cut-off date and well after the 2015 cut-off date listed in your "[Statement on responsible palm oil sourcing](#)."

- Does General Mills intend to continue sourcing from this supplier?
- Finally, since the Indonesian government has found more than [430 palm oil companies have illegally planted](#) inside the government forest estate—a violation of General Mill's NDPE commitments and Indonesian law—does General Mills intend to sever its relationship with all these companies?

Thank you very much for taking the time to address our concerns.

Sincerely,
TuK INDONESIA

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