

August 6, 2026

TuK Indonesia (Linda Rosalina via office@tuk.or.id)
Sawit Watch (via [REDACTED])
WALHI Central Kalimantan (via [REDACTED])

Dear , Linda Rosalina, and

Thank you for your communication regarding our palm oil supply chain, Musim Mas Group and its subsidiaries. We take your concerns seriously and appreciate the opportunity to respond. Mary Jane Melendez is no longer with General Mills, so please allow me to share General Mills' response on behalf of the company.

General Mills is committed to sourcing the palm oil we use in a sustainable manner, and we recognize that our purchasing practices and collaborations can help move the industry forward. Since 2015 the company has sourced 100% of our palm oil from responsible and sustainable sources through the purchase of RSPO certified volumes. We have continued to maintain that performance year on year.

General Mills outlines our standards for all suppliers within [General Mills Supplier Code of Conduct](#) and our specific expectations for palm oil suppliers within our [Palm Oil Sourcing Policy](#). We expect our suppliers to adhere to these standards and ensure compliance within their respective upstream supply chains. These standards include:

- adherence to local and national laws
- only legal sources of palm oil
- compliance with General Mills' [No Deforestation Commitment](#)
- no development on peat lands regardless of depth
- respect for the rights of local communities, and
- measures to facilitate the inclusion of smallholders into the supply chain.

We are concerned about these allegations regarding Musim Mas Group subsidiaries including PT MAS and others. General Mills does not have a direct commercial relationship with Musim Mas Group nor with its subsidiaries – please see our [Palm Oil Statement](#) for current list of direct Tier 1 palm suppliers. However, we remain committed to active engagement in response to these concerns.

We will continue to engage our Tier 1 palm suppliers to understand their progress towards investigating and remediation where necessary and will report progress via our public palm oil grievance log found on our [Palm Oil Statement](#).

For more information about our approach to responsible palm sourcing, please refer to our [2026 Global Responsibility Report](#).

Best Regards,



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