Re: Complaint Letter to Colgate-PalmOlive

'Rose Berlinger' via TuK-INDONESIA <TuK-INDONESIA@tuk.or.id> Wed, Aug 5, 2026 at 5:05 AM
Reply-To:
To: TuK Indonesia <office@tuk.or.id>
Cc: responsible_sourcing@colpal.com, ethics@colpal.com,

Dear TuK Indonesia,

Thank you for your email regarding this serious matter. Colgate has now initiated an investigation into our PO/PKO supply chain for linkages to the mills identified in the allegation. We identified a historical connection in 2019 to the Maju Aneka Sawit mill through a former supplier; however, no additional direct PO/PKO supply chain connections were found after that time.

Nonetheless, we are engaging two derivative suppliers directly regarding this matter. Colgate is committed to responsible sourcing per our Policy on Responsible and Sustainable Sourcing of Palm Oil. We will continue to engage with our direct suppliers to ensure they are investigating any upstream supply chain exposure and taking appropriate action.

Best regards,
Rose

Rose Berlinger
Colgate-Palmolive
Senior Manager, Global Sustainable Sourcing
Forest & Human Rights
Colgate-Palmolive Company | rose_berlinger@colpal.com

Colgate-Palmolive
Make More Smiles

On Tue, Jul 7, 2026 at 5:31 PM Rose Berlinger <rose_berlinger@colpal.com> wrote:

> Dear TuK Indonesia,
>
> Thank you for raising this issue with Colgate-Palmolive. We take allegations of this nature seriously and are currently reviewing the details of this case and investigating potential connections with Colgate's supply chain. We will respond to you in the coming week.
>
> Best regards,
> Rose
>
> **Rose Berlinger**
> **Colgate-Palmolive**
> Senior Manager, Global Sustainable Sourcing
> Forest & Human Rights
> Colgate-Palmolive Company | rose_berlinger@colpal.com
>
> Colgate-Palmolive
> Make More Smiles
>
> On Tue, Jun 30, 2026 at 11:01 PM TuK Indonesia <office@tuk.or.id> wrote:
>
> > Dear Colgate-PalmOlive Management,

> We are a civil society coalition consisting of Transformasi untuk Keadilan (TuK INDONESIA), Sawit Watch, and the Regional Executive of WALHI Central Kalimantan; Indonesia's largest environmental organization.
>
> We are writing to you because we are deeply concerned about your relationship with PT Maju Aneka Sawit (PT MAS or Maju Aneka), a subsidiary of Musim Mas Group operating in East Kotawaringin District, Central Kalimantan Province. Per Colgate-Palmolive's disclosures, your company lists PT MAS as one of your suppliers in 2019.
>
> Our concerns stem from the results of an investigation, which has uncovered evidence of a series of potential violations of Indonesian law, RSPO principles, and your company's supplier sustainability policies, including the "No Deforestation, No Peat, and No Exploitation (NDPE)" standard. Below we have provided evidence that PT MAS' actions could be threatening the rights of local communities and the environment. This evidence raises serious questions about PT MAS' commitment to environmental sustainability, social responsibility and ethical business practices.
>
> Regards,
> TuK INDONESIA