

Official Complaint Letter To: Colgate - PalmOlive

2 messages

Iwan Prasetyo <i.prasetyo@earthworm.org>

31 August 2026 at 12:45

To: "\"Office@tuk.or.id\""" <Office@tuk.or.id>, Rob Collier <r.collier@earthworm.org>, Willy Daeli <w.daeli@earthworm.org>

Cc: Dejan Lewis <d.lewis@earthworm.org>

Dear Bu Linda Rosalina,

Executive Director

Transformasi untuk Keadilan (TuK) INDONESIA

Jl. Cikoko Timur I No.16, RT.1/RW.002, Cikoko, Kec. Pancoran, Kota Jakarta Selatan, Daerah

Khusus Ibukota Jakarta 12770

My name is Iwan Prasetyo from Yayasan Hutan Tropis, which is based in Semarang (Earthworm Foundation), and my role is to support the Global Grievance Team led by Rob Collier (cc-ed) here.

It's related to the Official Complaint Letter To: Colgate – PalmOlive from WALHI Kalimantan Tengah, TuK Indonesia & SAWIT WATCH

And Colgate – PalmOlive is one of EF members: <https://earthworm.org/about-us#target-members>

May be could we ask some questions about these?

1. Do you have any dialogue with Musim Mas?
2. PT MAS has just been successfully re-certified. It's now valid until 16/06/2031. Are you planning to take your complaint to RSPO?
3. If any, could you provide more details of the allegations against the other Musim Mas subsidiaries and grower groups? Maybe you can share with us the plan and timeline to publish a report on this?

@Rob Collier Mas @Willy Daeli, please, if there is anything to be added.

Thank you very much in advance for your kind attention.

Best wishes,



Iwan Prasetyo (0852 32 34 4399)

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Rob Collier <r.collier@earthworm.org>

4 September 2026 at 22:38

To: Iwan Prasetyo <i.prasetyo@earthworm.org>, "Office@tuk.or.id" <Office@tuk.or.id>, Willy Daeli <w.daeli@earthworm.org>

Cc: Dejan Lewis <d.lewis@earthworm.org>

Dear Bu Linda,

We have seen a response from Musim Mas, which they are now sharing with stakeholders. In addition to Mas Iwan's questions, I would like to share some of their main points defending themselves against your allegations and invite your response:

1. **Planting on forest areas** – they cite full permitting and ISPO and RSPO certification, plus HCV and HCS assessment, as evidence of full compliance. So, they don't really address the forest area issue but have followed due process. Do you feel there is more they should have done or is this more of a governance issue?
2. **Planting on peat** – again they cite ISPO, RSPO and the HCV assessments they have conducted, which did not reveal peat – though our analysis does show substantial areas of peat inside the concession. They claim not to have planted on peat since 2008 – what is your view?
3. **Planting on riverbanks and diversion of waterways** – again they cite HCV and HCS assessments which identified riparian buffer zones subsequently designated conservation areas. Do you have evidence you can share of planting on riparian zones?
4. **Plasma obligations** – their defence is that their licence pre-dates the plasma regulation and so they are exempt but still describe plasma schemes running in partnership with PT MAS. Are there particular cases where communities have firm claims that PT MAS have refused to consider? Musim Mas claim that they are still open to more plasma, so maybe there is still an opportunity for a positive outcome?

Anything you can share in response, gratefully received. Please also indicate if you are happy for us to share your updates with the companies / members that Earthworm works with.

Kind regards,

Rob Collier

Grievance Lead

[Quoted text hidden]

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